

A photograph of a modern, two-story building with blue and grey siding and a white roof. The building features large windows and a ramp with a metal railing in the foreground. The sky is a clear, vibrant blue with a few wispy clouds. The text is overlaid on a semi-transparent white box in the upper half of the image.

Spokane Housing Authority

2024-2025

Report to Community

Home is where the start is.

The logo for the Spokane Housing Authority, featuring a stylized house icon above the text "Spokane Housing Authority".

Spokane
Housing
Authority

About SHA

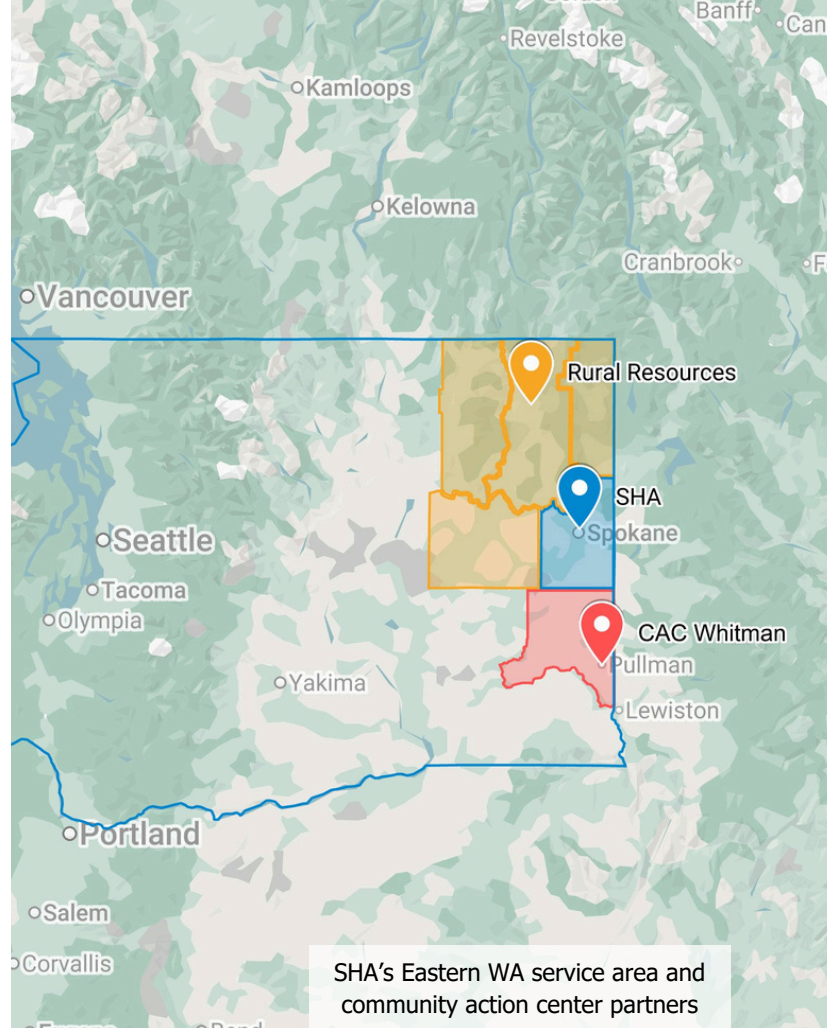
Spokane Housing Authority (SHA) was created in 1972 by the Spokane City Council under Washington State's Housing Authorities Law. In 2001 and 2003, Spokane County and the City of Spokane Valley authorized SHA to serve their jurisdictions in addition to the City of Spokane.

SHA has also long provided services beyond these areas. Today, SHA provides housing assistance across six Eastern Washington counties—including Stevens, Lincoln, Pend Oreille, Ferry, and Whitman—and statewide through interlocal agreements.

What is a Housing Authority?

SHA is one of over 3,300 public housing authorities nationwide and the third largest in Washington State by households served. Housing authorities typically provide affordable housing with funding from the U.S. Department of Housing and Urban Development, as well as local, state, or private sources. They commonly administer rental assistance or operate public or multifamily housing. Many also finance and construct new housing. These services support people who cannot afford market-rate housing.

As a public corporation under state law, SHA performs public functions but operates like a private company.



Partner Spotlight

Rural Resources (Colville, WA) and **Community Action Center Whitman** (Pullman, WA) play a vital role in extending the reach of SHA's Housing Choice Voucher (HCV) program across five counties in Eastern Washington. These partnerships connect rural families with housing assistance that might otherwise be out of reach.

Both community action centers provide day-to-day administration of the HCV program and serve as trusted hubs where people can access localized support, including emergency and transitional housing, energy and weatherization assistance, food resources, and many other services and referrals.

Our Vision & Mission

Vision

All community members have access to safe, healthy, and affordable homes.

Mission

SHA creates and sustains high quality affordable housing options that encourage individual prosperity and support healthy communities.



The Need for Affordable Housing

In SHA's service area and across the country, not all community members can afford housing. This is because household incomes have not kept up with rising housing costs and the demand for housing exceeds the supply.

When people cannot afford housing, they may experience housing instability. When they are "rent burdened," meaning that they spend more than 30% of their household income on housing expenses, they may forego other critical expenses, such as food, health care, or insurance. In extreme cases, when community members cannot afford housing, they may experience homelessness.

In 2024, an estimated 48.2% of all renters in Spokane County, or 35,295 people, were spending 30% or more of their household income on rent and utilities. 23.2%, or 17,000, were spending 50% or more.

1,806 unhoused individuals were counted in Spokane County during the 2025 Point-in-Time Count. 6,430 individuals were served in the Spokane regional homeless system from October 1, 2024, to September 30, 2025.

From the Executive Director

Dear Community,

As we reflect on SHA's work over the past two years, we are proud to share a period defined by resilience, innovation, and unwavering commitment to our mission: creating and sustaining high quality affordable housing that encourages individual prosperity and supports healthy communities.

Over the past two years, SHA has expanded its reach in the six counties we serve. We now administer over 6,100 housing vouchers and have launched transformative developments, such as Hifumi En, redeveloping an aging 41-unit community for seniors and people with disabilities into a modern 88-unit community. We also secured a 7.5-acre site and capital funding for Orchard Vista, a 240-unit community with a childcare center that began construction in 2025 through a bold public-private partnership. These milestones represent more than numbers; they reflect thousands of families who now have a place to call home, a foundation for opportunity, and a renewed sense of belonging.

In deepening our commitment to the families we serve, SHA launched our Housing Stability and Client Success initiative in 2024 and expanded its capacity in 2025. This new programming provides households with access to services, support, and educational pathways that help them define and pursue self-determined goals. We are putting the household in the driver's seat—empowering them to determine what success means to them and helping them reach it.

The pursuit of affordable housing is not simply our mission; it is a commitment to the very fabric of our communities. In the face of rising challenges—from economic uncertainties to evolving community needs, we remain driven by the belief that everyone

deserves a place to call home. And it is often during times like these that true innovation emerges.

We recognize the road ahead will not be without challenges. However, we are committed to turning these challenges into opportunities for positive and lasting change. By embracing new ideas and innovative approaches, we are redefining what is possible in affordable housing. As we move forward, may we be guided by our shared vision and the belief that through collaboration, determination, and creativity, we can overcome any obstacle.

Sincerely,



Pam Parr
Executive Director, Spokane Housing Authority



Board of Commissioners



Kai Nevala
Chair



Jenny McClenathen
Vice Chair



Besse Bailey



Randy Bustamante



Marcus Kelsey



Jacqueline M. Babol



Tammy Marshall



One of Spokane Housing Authority's core beliefs is that "home is where the start is" as noted on the cover of this report. This principle reflects the understanding that a safe, stable, and healthy home serves as the foundation upon which individuals and families can pursue greater well-being, opportunity, and quality of life. Through our work, we are privileged to support affordable housing opportunities for thousands of families, seniors, veterans, and individuals throughout our region in pursuit of this objective.

As a member of the Board of Commissioners, I am honored to serve alongside a dedicated board, exceptional agency staff, and valued community partners whose collective commitment advances this mission each day. The accomplishments highlighted in this report demonstrate the meaningful impact that can be achieved when vision, compassion, and purposeful action are brought together. Through these efforts, we are not only expanding and strengthening affordable housing opportunities but also helping to create the conditions that enable individuals and families to thrive.

- Kai Nevala, Chair

Our Work

Housing Assistance Programs

SHA administers the federally funded Housing Choice Voucher (HCV) program, which provides income-based housing assistance payments directly to housing providers on behalf of eligible low-income families. Within the HCV umbrella, SHA provides both tenant-based and project-based assistance, and special purpose vouchers to assist specific populations, such as families involved in the child welfare system, foster youth, veterans, and non-elderly persons with disabilities.

SHA also administers the state funded Home and Community Services (HCS) Bridge and Governor's Opportunity for Supportive Housing (GOSH) subsidies, which provide income-based housing assistance payments directly to housing providers on behalf of people transitioning from institutional settings to permanent housing across Washington state. SHA also administers statewide short-term housing subsidies funded by Medicaid.

Asset Management

SHA owns, manages, and develops high-quality, affordable multifamily housing in Spokane County. Financed through private investment and various federal, state, and local grants and loans, these properties have rents that are affordable for those at or below 60% Area Median Income. Specific properties serve senior or disabled populations.

Housing Stability & Client Success

SHA offers person- and family-centered service coordination, direct services, and goal coaching to residents and participants to support housing stability and self-determined success.



Strategic Plan

In 2022, the same year SHA celebrated 50 years of service, our leadership team worked alongside staff, the Board of Commissioners, clients, and key community partners to create a five-year strategic plan for 2023-2027. The plan outlines SHA's priorities to grow its leadership, presence, and impact in providing safe, healthy, and affordable homes in our community.

This report highlights the progress we have made toward our goals and objectives. We are excited about our progress and focused on the work still ahead.

Who We Serve

January 1, 2026 Snapshot

6,896

households

11,701

individuals

73%

of households receiving housing assistance payments are extremely low income, earning less than \$32,150 a year for a family of four in Spokane County

3,024

children and youth

2,765

elderly adults

68%

of households rely primarily on Social Security, SSI, or pension benefits

78%

of households are elderly or disabled

25%

of households include dependents



Responsible Stewardship

SHA's housing assistance programs—serving approximately 6,100 households—are funded by federal and state taxpayer dollars. As stewards of these public resources, we are committed to managing them with care and responsibility.

9,823

certifications in 2025

Our programs are designed to support low-income families who would otherwise be unable to afford market-rate rents. One of our primary functions is to verify program eligibility through initial, annual, and interim certifications. These certifications determine the amount of monthly housing assistance a family qualifies for based on their income and household composition.

\$65.8M

in payments to housing providers in 2025

For every family receiving housing assistance, SHA establishes a contract with the family's housing provider. Our team works directly with housing providers—primarily private landlords—to manage this process and ensure that payments are delivered on time.

5,494

inspections in 2025

The health and well-being of the families we serve is our top priority. Our team works with program participants and housing providers to ensure that housing stock is safe and functional.



Housing gave me and my kids a house with a backyard in a great school zone. I was able to volunteer, then get a job. This program was the beginning to everything...

- Housing Choice Voucher Participant, 2025

HOUSING ASSISTANCE PROGRAMS

Project-Based Vouchers in Community

SHA uses a portion of its federal Housing Choice Voucher funding to operate the Project-Based Voucher (PBV) program, which attaches rental assistance to specific units through partnerships with property owners. Eligible households occupy these units, and SHA pays the portion of rent that exceeds 30 percent of the household's income. Property owners may request PBV rents that are not greater than 110 percent of HUD Fair Market Rent and reasonable rent charged for similar unassisted units in the surrounding area.

SHA's goals for the PBV program are to deconcentrate poverty and expand housing and economic opportunities. SHA considers proposals in areas with poverty rates at or below 20 percent or where significant redevelopment activities are underway. Projects serving priority populations—such as people experiencing homelessness, veterans, older adults, people with disabilities, and families with dependents—may receive preference, especially when supportive services are available on site or nearby.

PBV assistance can be attached to existing, newly constructed, or rehabilitated housing. For property owners, the PBV program provides a reliable, long-term income source and can help secure financing for development projects. For households, the program offers stability and a pathway to the private rental market; after one year, households may request tenant-based assistance. If a household moves, the PBV assistance stays attached to the unit for the next eligible household.

In short, the PBV program guarantees availability of affordable housing in low-poverty areas, connects residents to supportive services, and helps create and preserve affordable housing supply.

SHA awarded **95 new PBV** in the last two years:

- 47 Veterans Affairs Supportive Housing (VASH) PBV to Catholic Housing Ventures for five existing housing projects outside of the Spokane downtown core.
- 35 PBV to Catholic Charities Eastern Washington for the Dominican Sisters Haven in Colville, WA. This development provides permanent supportive housing for households that were previously homeless in the Colville community.
- 5 PBV to Proclaim Liberty West, LLC for the Liberty Park Expansion in the South Perry neighborhood of Spokane.
- 8 VASH PBV to Volunteers of America for Vets on Lacey in the Hillyard neighborhood of Spokane.



Dominican Sisters Haven, Colville, WA

Expansion: State Programs

Child Welfare Housing Program

The Washington State Department of Children, Youth, and Families (DCYF) operates the Child Welfare Housing Program (CWHP), which provides housing-related supportive services and housing subsidies to:

- Families involved in the child welfare system for whom inadequate housing is a primary factor in a child's out-of-home placement; or
- Young adults transitioning out of foster care who are homeless or at risk of becoming homeless.

DCYF partners with service providers and public housing authorities across the state to help participants secure and maintain housing. SHA has long provided federal Family Unification Program (FUP) vouchers for DCYF referrals and has increased its involvement with CWHP over the past two years.

SHA now serves as a contracted service provider, offering goal-planning assistance and other housing-related supportive services to FUP-eligible families in Eastern Washington.

SHA also administers the federal Foster Youth to Independence (FYI) program, which provides an additional funding source DCYF can use for CWHP. Catholic Charities of Central Washington serves as the service provider for FYI-eligible young adults in Eastern Washington.



State Grant Programs

Washington State uses Medicaid assistance for Health-Related Social Needs (HRSN) programs under its 1115 Medicaid Transformation Project. The Home and Community Living Administration (HCLA), part of the Washington State Department of Social and Health Services (DSHS), uses Medicaid and other state funding to provide short-term rental assistance, emergency rental assistance, and motel interim stays for clients receiving long-term services and supports.

As of mid-2025, DSHS contracts SHA to serve as the subsidy administrator for this program. SHA's role is to verify owner and property information, and to facilitate accurate and efficient payments to housing providers. Similarly, starting in 2026, the Washington State Health Care Authority will contract SHA to serve as the subsidy administrator for its HRSN program.

SHA is uniquely positioned for this work. In addition to more than fifty years of experience administering federal housing assistance programs, SHA has served since 2016 as the subsidy administrator for DSHS's statewide Bridge Subsidy, which helps residents transition from institutional settings to permanent housing.

Customer Service

Customer Service Team

SHA's Customer Service Team consists of seven dedicated full-time staff who provide consistent, high-quality support to over 900 visitors—including program participants, housing providers, and other partners—each month. The team is accessible through multiple channels: in person at SHA's Nora office (where program participants can use computer tablets to complete paperwork), online through our virtual lobby, and by phone or email.

Over the last two years, SHA has invested in improving the team's tools and processes. As a result, the average response time for client voicemails and emails was reduced from seven days at the beginning of 2024 to under two days at the end of 2025. In person and virtual lobby wait times were also reduced. In the fourth quarter of 2025, client surveys reflected an average rating of 4.24 out of 5, and clients commonly noted appreciation for staff.



...A big thanks to Spokane Housing for helping me!!...

- Project-Based Voucher Participant, 2025

Client Portals

SHA launched and expanded online portals to improve accessibility, transparency, and security for housing assistance applicants, current participants, landlords, and partner agencies. Through the portal, users can:

- Apply for open waiting lists
- Complete and track certification paperwork
- Complete online briefings and lease-up processes
- Report changes in circumstance
- View payments and scheduled inspections
- Securely access voucher program documents and information
- Receive real-time updates



ASSET MANAGEMENT

New Housing Supply

SHA aims to develop one affordable housing project per year of at least 150 units. To sustain this pace, we are continuously working on a development pipeline—a sequence of projects that move through various stages of feasibility, predevelopment, funding, construction, lease up, and stabilization in a staggered process.

Hifumi En

Financing for the redevelopment of SHA's Hifumi En apartments closed in July 2024. Construction began immediately on the first of two new multifamily buildings. It was certified for occupancy in May 2025 and fully leased by mid-June. Following demolition of the old building, the second phase of the project—constructing and leasing the second new multifamily building and a community building—will continue into 2026.

Once complete, the project will have transformed 41 existing units into 88 newly constructed units—resulting in a net increase of 47 units for Elderly or Disabled households in Spokane's South Perry District.



Hifumi En Apartments Phase I aerial, Oct 2024



Hifumi En Apartments Phase I aerial, Aug 2025



Hifumi En Apartments Phase I exterior, Jun 2025

New Housing Supply

Orchard Vista

In March 2024, SHA acquired 7.5 acres of land in the Dishman Hills neighborhood of Spokane Valley with plans to develop 240 units of affordable housing. The name of the project, Orchard Vista, pays tribute to the site's history as an apple orchard and its mountain views. SHA selected the Spokane-based for-profit Inland Group as a developer for the project. Using a turnkey model, the Inland Group will finance and develop the project within SHA's overall specifications. SHA will then buy the Inland Group's interest in the project at a predetermined price. This innovative public-private partnership is designed to be faster, more efficient, and more affordable.

SHA plans to develop a co-located public childcare/early learning facility to further support working families with children. We envision that Orchard Vista will be a place where families can build on the foundation of safe and stable housing and access critical services, such as affordable childcare and transportation, to make progress toward their goals.



Orchard Vista Apartments exterior, Feb 2026

Chalice Place

In September 2024, SHA began acquisition and predevelopment activities for land owned by the Country Homes Christian Church in North Spokane. SHA negotiated a purchase and sale option with plans to develop 88 units of affordable housing for seniors.



Orchard Vista Apartments interior, Feb 2026



Country Homes Christian Church, Sep 2025

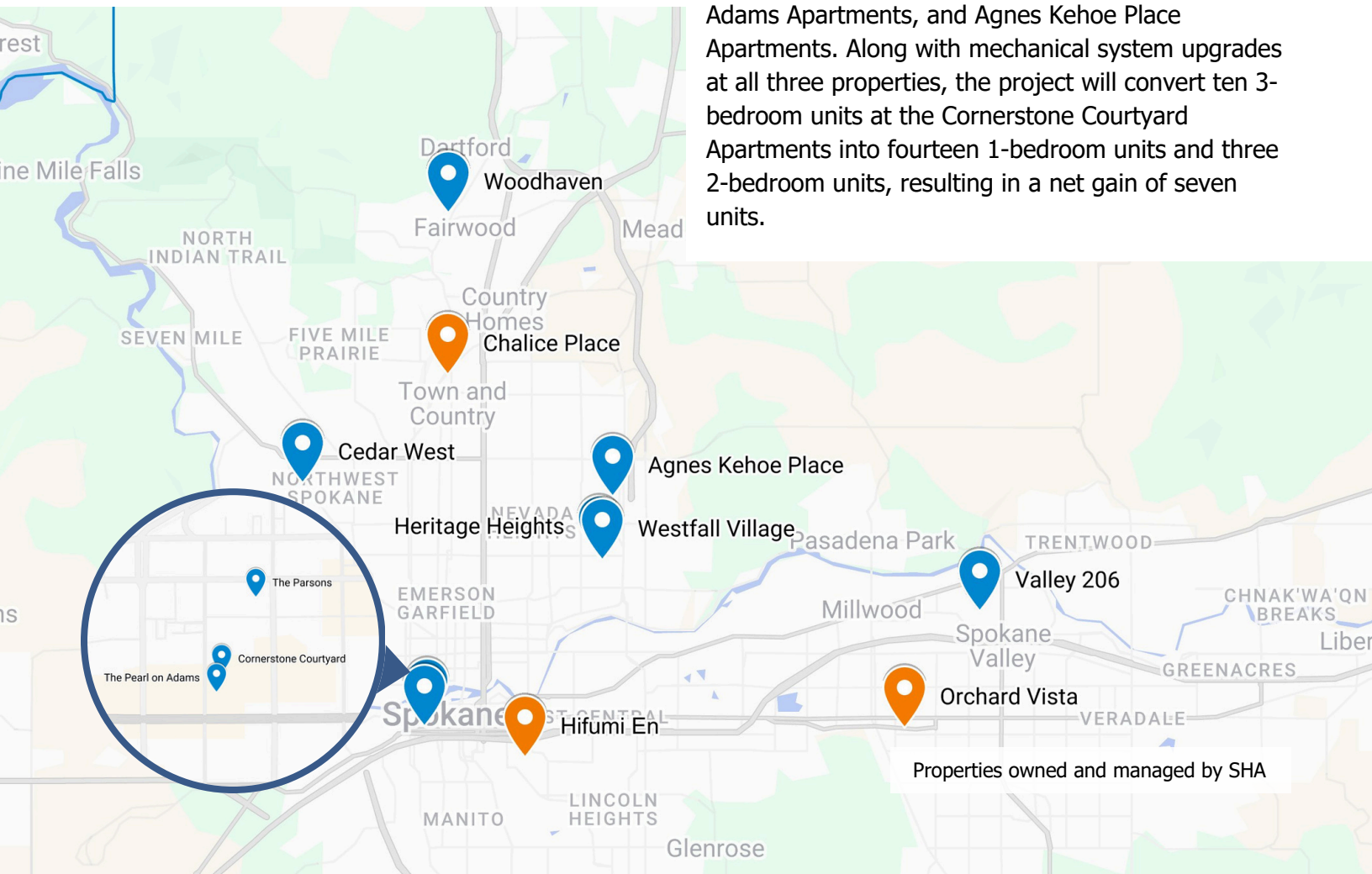
Capital Projects



SHA currently owns and operates 758 units of affordable housing. In 2013, we conducted a strategic analysis of our housing portfolio and established a plan to reduce future capital needs risk, strengthen our balance sheet, and enable recapitalization and development. We have completed the capital projects and repositioning outlined in that plan and are now embarking on a new portfolio analysis for the next 15 years.

In 2025, SHA replaced the elevator at The Parsons Apartments and upgraded the fire suppression system at the Heritage Heights Apartments.

SHA also laid the groundwork for a three-property rehabilitation, called the "Keystone Project," to preserve and improve 135 units across the Cornerstone Courtyard Apartments, The Pearl on Adams Apartments, and Agnes Kehoe Place Apartments. Along with mechanical system upgrades at all three properties, the project will convert ten 3-bedroom units at the Cornerstone Courtyard Apartments into fourteen 1-bedroom units and three 2-bedroom units, resulting in a net gain of seven units.



ASSET MANAGEMENT

Operations

SHA owns and manages 758 apartments across 10 properties in Spokane County. Our experienced property management team is dedicated to delivering high-quality service to every resident. They handle leasing, rent collection, and maintenance requests while managing budgets and ensuring compliance with subsidized housing requirements.

Over the past two years, the team has implemented new software tools that have strengthened internal workflows, recordkeeping, and reporting.

In collaboration with SHA's Housing Stability and Client Success Team, the team also provides on-site resident support services and programming—creating opportunities for residents to connect and build a strong sense of community.



There is a real feel of community. The manager, Eric, is the best apartment manager I have ever had.

– Resident at Hifumi En Apartments, 2025



...it's a great safe place to live and raise kids...

– Resident at Valley 206 Apartments, 2025

Partner Spotlight

SHA is grateful to the many organizations that directly support residents at our properties, meeting them where they live. Among them:

- **Second Harvest** hosts mobile markets and stocks food pantries
- **Spokane Public Library** provides access to books and other materials through mobile libraries
- **Project Beauty Share** provides personal hygiene and cosmetic products
- **Rosauers** provides holiday meals
- **YMCA of the Inland Northwest** provides warm items through Project Warm-Up
- The **Washington State Department of Health** provides preventive care services and health education through Care-a-Van Mobile Health Services



Housing Stability & Client Success

In 2024, SHA created a new Housing Stability and Client Success Manager position and restructured existing roles to form a coordinated team focused on advancing SHA's strategic objective to support opportunities for residents and participants.

The team takes a person-centered approach to service delivery, ensuring each individual remains in the driver's seat of their own goals and progress. The team also embraces a two-generation (2Gen) model for goal planning, offering holistic support to children and their caregivers at the same time.

Family Self-Sufficiency Program

The Family Self-Sufficiency (FSS) program supports participants of SHA's housing assistance programs as they work toward suitable employment and other self-determined goals. FSS participants receive case management, goal coaching, and a financial incentive to seek and maintain suitable employment.

Social Service Coordinators

Social Service Coordinators work across SHA's properties and by referral to connect residents and participants to community resources. They also provide supportive services to families involved in child welfare systems, as referred by the Department of Children, Youth, and Families.

Landlord Liaison

SHA's Landlord Liaison works closely with housing providers to secure housing options for housing assistance program participants.



Brianna has been a tremendous help...She has helped build community and has been very helpful in assisting tenants with resources.

- Resident at The Parsons Apartments, 2026

Partner Spotlight

Housing providers—unit owners and property managers—are essential to the success of SHA's housing assistance programs. We are grateful to partner with over 2,400 housing providers—the majority of whom are private landlords—to support housing choice for low-income families.

In 2024 and 2025, SHA invested \$76,288 in one-time bonus payments to encourage participation from new and returning housing providers and those offering units in low-poverty areas. To further support landlords, SHA introduced options to streamline lease-up processes through pre-inspections or waivers of initial inspections for qualifying units. Additionally, SHA launched quarterly landlord information sessions and expanded communication through portals and email newsletters.

These investments reflect our ongoing commitment to growing and strengthening relationships with our greatest partners.

Affordable Impact

Coalition-Building

SHA actively participates in industry and community groups to connect, collaborate, and drive innovation and collective impact.

In the last two years:

- SHA joined the Council of Large Public Housing Authorities
- SHA's Executive Director began a second term as President of the Association of Washington Housing Authorities and joined the Safe and Healthy Spokane Task Force
- SHA's Deputy Executive Director began serving as President of the Pacific Northwest Regional Council of the National Association of Housing and Redevelopment Officials (NAHRO)
- SHA's Director of Finance began serving as President of Washington Housing Authorities Accounting Professionals
- Two new staff members were appointed to serve in leadership roles within national NAHRO

Legislative Advocacy

SHA is well-positioned to lead on affordable housing policy issues due to the size and diversity of our service areas, the breadth of our partnerships, our unique role as a public housing authority, and the expertise of our highly experienced, knowledgeable staff.

SHA has devoted significant resources—including creating a new staff position—to staying informed and maintaining effective feedback loops regarding policy changes. In the last two years, SHA has engaged with policymakers at the local, state, and federal levels to advocate for affordable housing.



Members of the Spokane Low Income Housing Consortium in Olympia, WA, Feb 2025

NAHRO 2024 Emerging Leader Award

NAHRO honored SHA's Deputy Executive Director, Lori McGowan, with the 2024 Emerging Leader Award. At the time of the award, Lori was not only demonstrating exceptional leadership at SHA, but also serving as the Senior Vice President of NAHRO's Pacific Northwest Regional Council and as a member of the NAHRO Board of Governors. She also contributed her expertise on several key NAHRO committees, including the Professional Development Committee, the Nominating and Election Committee, the Legislative Network Advisory Committee, and the Diversity, Equity, and Inclusion Advisory Committee.



Staff Engagement & Well-Being



SHA Annual Picnic, August 2025



SHA is an amazing place to work; I am thankful to belong to such a wonderful organization.

- SHA Employee, 2025

Annual Staff Satisfaction Survey

SHA conducted a comprehensive staff survey focused on job satisfaction, work environment and culture, communication and leadership, growth and development, work-life balance, compensation and benefits, and diversity, equity, and inclusion. Insights from the survey were used to develop and make progress toward action items, including developing a compensation philosophy, conducting a thorough salary survey, and updating the agency's pay scale and benefits.

SHA will continue to conduct this staff survey annually and is committed to using the results to ensure SHA remains a great place to work.

Leadership Development

Five staff members were selected for competitive leadership development opportunities through Leadership Spokane and the National Association of Housing and Redevelopment Officials (NAHRO) LEAD Program.

Through LEAD, Amber Robertson, Housing Programs Supervisor at SHA, gained training in leadership principles, team building, policy advocacy, and collaborative problem solving within the housing industry.

Reflecting on her experience, Amber shared: "Personally, it encouraged me to step outside of my comfort zone and challenge myself in new ways. Professionally, it expanded my perspective on housing issues and inspired me to take a more active role in shaping outcomes at both the local and national levels."



NAHRO L.E.A.D. Program graduation, Mar 2025

Revitalized Staff Committees

SHA launched three new staff-led committees: Program Integrity, Cultural Advisory, and Safety. Alongside the existing Spokane Housing Recreation and Events Committee, these groups provide opportunities for staff to lead within the organization and advance SHA's goals.

2025 Financial Overview

STATEMENT OF NET POSITION

	AUTHORITY	TAX CREDIT PARTNERSHIPS
Assets		
Current Assets	\$ 18,165,761	\$ 9,527,670
Capital Assets	12,856,596	124,790,398
Non-Current Assets	55,985,229	214,633
Total Assets	87,007,586	134,532,701
Deferred Outflow of Resources - Pension Related	1,546,007	-
Liabilities		
Current Liabilities	1,888,404	6,612,370
Non-Current Liabilities	4,704,033	104,613,943
Total Liabilities	6,592,437	111,226,313
Deferred Inflows of Resources - Pension Related	348,835	-
Net Position		
Net Investment in Capital Assets	9,805,704	26,432,576
Restricted	4,682,516	6,447,254
Unrestricted	67,124,101	(9,573,442)
Total Net Position	\$ 81,612,321	\$ 23,306,388

STATEMENT OF REVENUES, EXPENSES AND CHANGES IN NET POSITION

	AUTHORITY	TAX CREDIT PARTNERSHIPS
Operating Revenues		
Rental Revenue	\$ 378,417	\$ 8,068,880
HUD Operating Revenue	64,357,276	-
Grant Revenue	11,492,006	556,927
Other Revenue	2,677,644	15,485
Total Operating Revenues	78,905,343	8,641,292
Operating Expenses		
Administrative Expenses	7,714,112	1,770,696
Maintenance & Operating Expenses	2,092,638	3,187,962
Housing Assistance Payments	65,840,751	-
Other Expenses	2,395,386	4,079,721
Total Operating Expenses	78,042,887	9,038,379
Net Operating Income (Loss)	862,456	(397,087)
Non-Operating (Revenues)/Expenses	1,650,944	(2,080,060)
Capital Contributions/Special Items	-	7,833,884
Increase/(Decrease) in Net Position	\$ 2,513,400	\$ 5,356,737

While federal appropriations for U.S. Department of Housing and Urban Development (HUD) programs continue to have a major impact on SHA's budget, SHA has built a reserve for flexibility through repositioning its existing housing portfolio, investing in technology, and implementing cost saving measures and changes to business practices. SHA expects to maintain current service and program levels through 2026 and is well-positioned to respond to future changes.

Questions concerning this financial overview or requests for additional financial information should be addressed to SHA's Director of Finance. SHA's offices are located at 25 W Nora Avenue, Spokane, WA 99205.



Spokane Housing Authority

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